12 Days

European Experience

COUNTRIES

Italy | Vatican | Austria | Germany | Switzerland | France | Belgium | Netherlands

HOTELS

1 nt at Green Park Pamphili or similar in Rome.
1 nt at The Gate or or similar in Florence.
1 nt at Ibis Padova / BW Biri or similar in Venice / Padova.
1 nt at Kronen Seefeld or similar in Innsbruck.
3 nts at Eigerblick Grindelwald / Moevenpick Eigerkingen or similar in Switzerland.
2 nts at Ibis Styles CDG / Mercure Le Bourget or similar in Paris.
2 nts at Ibis Airport / NH Naarden or similar in Netherlands.

MEALS

Enjoy a Continental breakfast Everyday
Bread, Butter, Jam, Cereal, Milk, Tea, Coffee and Juice.

Enjoy Indian Dinner in Europe
A Choice of Jain / Vegetarian / Non-Vegetarian Menus.

SIGHTSEEING

Vatican • Visit to St.Peter's Basilica.

Italy • Guided City Tour of Rome. • Orientation Tour of Pisa. • Visit to Piazalle Michelangelo in Florence.• Orientation Tour of Venice. • Visit the Murano Glass Showroom in Venice.

Austria •Visit to Swarovski Crystal World in Wattens.•Orientation Tour of Innsbruck.

Germany •Visit Drubba in the Black Forest.

Switzerland •See the Rhine Falls at Schaffhausen.•Visit to Mt.Titlis with Cliff Walk.• Orientation Tour of Lucerne.

France • Cruise on the River Seine. • Illumination Tour of Paris. • Guided City Tour of Paris. • Visit the Eiffel Tower Level 2 in Paris. • Visit to Disneyland, Paris.

Belgium • Orientation Tour of Brussels. • Photo-stop at the Atomium.

Netherlands • Visit to Keukenhof Tulip Gardens (until 13th May). • Visit Madurodam (from 14th May). • Enjoy a Canal Cruise in Amsterdam. • Photo-stop at a Windmill. • Visit to Wooden Shoe Factory and Cheese Farm.

SUGGESTED EXCURSIONS • Visit to Jungfraujoch and Interlaken. Price: Adult USD 155 | Child USD 95

B - Breakfast • D - Dinner

Day 1 *Rome, Italy*

Welcome to Rome - capital of Italy. On arrival check into your hotel on your own anytime after **1500 hrs.** Overnight at the hotel in Rome. (D)

Day 2 *Vatican, Rome and Florence, Italy*

Today, visit the St. Peter's Basilica. On a guided city tour of Rome you will see renowned sights such as the Victor Emmanuel II Monument, the ancient Roman & Imperial Forums and the gigantic Colosseum. Next, we drive to Pisa and visit the 'Field of Miracles' - an important center of European medieval art. See the Duomo - Cathedral, the Baptistry and the 'Leaning Tower of Pisa'. Overnight in Florence. (B, D)

Day 3 *Florence & Venice, Itlay*

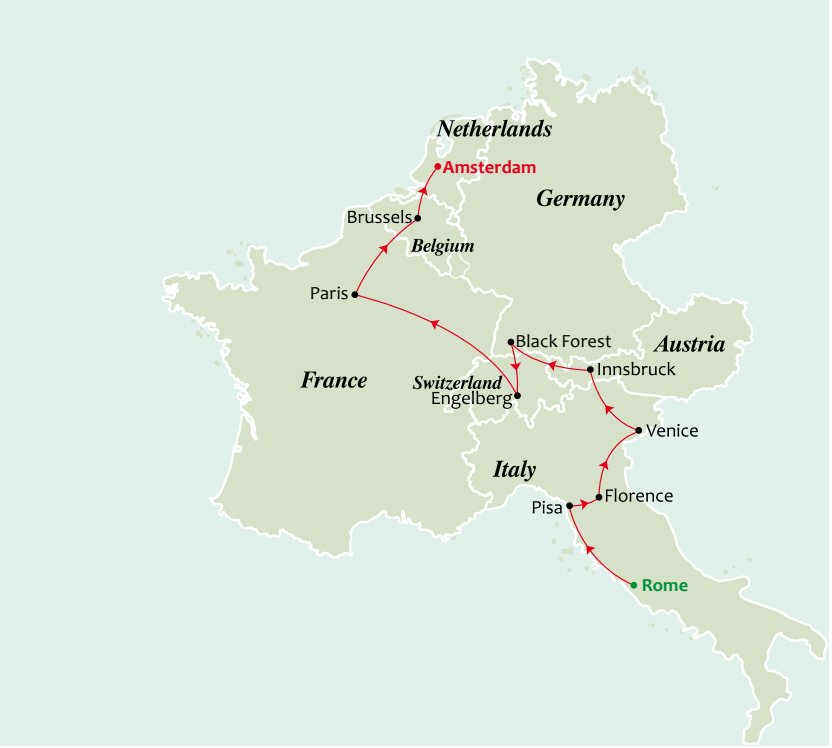
Today, we visit Piazalle Michelangelo in Florence for a photo-stop. Next, we drive to Venice the romantic Italian city, built on an archipelago of 118 islands which are connected by 170 canals and 400 bridges and visit St. Mark's Square. Here, see the historic Ducal Palace, the infamous prison, the Bridge of Sighs, the exquisite Clock Tower and the majestic St. Mark's Basilica. We also visit the Murano Glass factory, home to master glass artisans for centuries. Overnight in Padova/Venice. (B, D)

Day 4 *Innsbruck, Austria*

Today, drive to Austria. Visit the Swarovski Crystal World in Wattens. Next, visit Innsbruck and see the 'Goldenes Dachl' or Golden Roof and the Heiblinghaus, a building resembling a wedding cake. Overnight in Innsbruck. (B, D)

Day 5 *Black Forest, Germany and Schaffhausen Switzerland*

Today, we drive through the famous Black Forest region of Germany. We stop at the Drubba - the heart of the Black Forest to witness a demonstration of how traditional Cuckoo clocks are made. Next, we drive to Switzerland, famous for soaring Alpine peaks and sparkling turquoise lakes. We stop at Schaffhausen to admire the thundering beauty of the Rhine falls. Overnight in Switzerland. (B, D)



Day 6 *Day Free or Jungfraujoch and Interlaken, Switzerland*

Today is a free day - or we suggest a visit to Jungfraujoch - a majestic backdrop of ice, snow and rock with breathtaking views. Board the charming cogwheel train from Lauterbrunnen to Jungfraujoch, where you can enjoy the Ice Palace - while being encased in ice yourself! Later, visit Interlaken, one of Switzerland's best known health and pleasure resorts. Overnight in Switzerland. (B, D)

Day 7 *Mt. Titlis & Lucerne, Switzerland*

Today, visit Mt. Titlis, the highest peak in central Switzerland, ride two cable cars - the second of which is the 'Titlis Rotair', the world's first rotating cable car. Weather permitting, you could take a stroll on the Cliff Walk - a 100m. suspension bridge 3,000m above the ground! Later, visit Lucerne - on an orientation tour see the Lion Monument and Kapellbrucke. You can also shop for Swiss souvenirs. Overnight in Switzerland. (B, D)

Day 8 *Paris, France*

Today, drive to Paris and check into the hotel. In the evening we take you for a romantic cruise on the river Seine to view all the important monuments of Paris on the banks of the river. Next, we proceed on an Illumination tour of Paris to see the famous landmarks of Paris - the City of Lights - magically lit up. A perfect end to a beautiful evening! Overnight in Paris. (B, D)

Day 9 *Paris, France*

Today, we proceed on a guided city tour to see the Place de la Concorde, the majestic Arc de Triomphe, the fashionable Champs Elysees and the magnificent Opera House. Later, we visit the Eiffel Tower. A bird's eye view from the 2nd level will leave you breathless! Later, we take you for an exciting trip to Disneyland, Paris, where you can get charmed by Cinderella's Castle, take an exciting rollercoaster ride down the Thunder Mountain, meet Alice in Wonderland, Pinocchio and others in Fantasyland as well as Aladdin and Indiana Jones at Adventureland. You can also ride a space shuttle to the moon at Discoveryland and much more. Overnight in Paris. (B, D)

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Day 10 *Brussels, Begium and The Netherlands*

Today we visit Brussels, capital of Belgium. We view the adorable 'Manneken Pis' statue of a little boy, today the symbol of Brussels, as well as the beautiful Grand Place, the historic Town Hall and the Municipal Museum. Make a photo stop en-route at the 102 m tall Atomium building, which was constructed for the 1958 Brussels World's Fair. We continue onwards to The Netherlands. Overnight in The Netherlands. (B, D)

Day 11 *Amsterdam, The Netherlands*

Today, visit the Keukenhof Tulip Gardens (till 13th May) - the world's most beautiful spring garden. 14th May onwards - visit Madurodam, home to a range of miniature replicas of famous Dutch landmarks. Then follows a photo stop at a windmill and visits to a traditional Wooden Shoe Factory and a Cheese Farm. Enjoy a Canal Cruise. Overnight in The Netherlands. (B, D)

Day 12 *Return Home*

Today, after continental breakfast your 'European Experience' tour ends as you check out of the hotel. We hope you have thoroughly enjoyed your tour of Europe. Write in and tell us how you enjoyed it and give us any suggestions you may have. Goodbye till we meet again! (B)

Colosseum, Rome

12 Days European Experience Tour Price		
Adult in Twin	**Child with Bed***	**Child without Bed****
USD 2,045	USD 1,500	USD 1,275

Single room supplement USD 755 per person. • *As a 3rd in a triple, a roll away cot may be provided.• **As a 3rd in a double, no bed or cot will be provided to the child. Person below 12 years will be considered as a Child. • Maximum 3 persons are allowed per room. • Peak season supplement may be applicable. Kindly check with your Sales Officer for details. • Price are valid till 30th September 2018.

Visa Requirements: You must be in possession of a valid Single Entry Schengenstatin Visas. The cost of this visa is not included in your package tour price. It would be best to check with your travel agent and the consulates nearest to you for advice and information. Please ensure that your travel documents are ready in time for departure.

Ticketing Requirements: For this tour you would require confirmed air tickets to arrive into Rome and depart from Amsterdam. It would be advisable to check with your SOTC sales officer or local travel agent for ticketing.

Month	Departure dates	Month	Departure dates
April 2018	22, 29	July 2018	1, 6, 12, 19, 26
May 2018	4, 9, 13,16, 20, 23, 30	August 2018	2, 9, 12, 24
June 2018	3, 6, 10, 13, 17, 24	September 2018	12, 19, 26

*Day 1 as mentioned in your day to day itinerary.

Hotels / Flights / Itinerary / Route are subject to change without notice.

Please refer to page no xxx for what your tour price includes & does not include.

Important Information for your Holidays

WHAT YOUR TOUR PRICE INCLUDE

Accommodation

- Accommodation at the hotels mentioned or similar.

Services

- Meals, coach tours, entrance fees, sightseeing and surface transportation as mentioned in the itinerary.
- Services of our Tour Manager or Local Representatives. (Subject to minimum 20 full-paying passengers travelling together).

WHAT YOUR TOUR PRICE DOES NOT INCLUDE

Exclusions

- Passport, Visa charges, Airport & Port taxes.
- Cost of your Air tickets required to participate in this tour.
- Porterage, Insurance, laundry, telephone charges, transfers all items of personal nature and also food and drinks not forming part of the group menus.
- Cost of the Suggested Excursions. (Suggested excursions will be operated subject to minimum 20 passengers).
- Any increase in the rate of exchange leading to an increase in all land arrangement which may come in to effect prior to departure.
- Mandatory tips of **Euro 3 per person per day** for Coach drivers, Guides etc.
- Anything not specifically mentioned in 'What your Tour Price includes' box.

• Surcharges applicable during Peak and Event periods • Price valid till 30th Sept. 2018.

Handy Tips - Europe

ON ARRIVAL

- All joining direct passengers will have to reach the respective hotel/airport, on their own and check in

BAGGAGE REGULATIONS AND SOME RECOMMENDATIONS

- Airlines allow maximum of 20 kgs per person as check-in baggage. One small handbag is allowed per person as cabin baggage, which should not weigh more than 5 kgs.
- Due to limited space for luggage in the coach each passenger will be allowed to carry only one check-in baggage. The dimension of the check-in bag should not exceed 30"x 18"x 10". In case passengers arrive on tour with more than 1 check-in bag and if the same cannot be fitted in the luggage hold of the touring coach then the passengers will have to courier their extra bags to the next destination at their own expense.
- We recommend to travel light especially when there are internal flight involved in the program due to baggage weight limitation.
- We suggest that you carry 01 set of clothes along with your daily utility items and other accessories in your hand baggage. This is just a precautionary measure in case your baggage is misplaced.
- We advice that you travel as light as possible, since porterage is not included in your tour price and carrying heavy luggage would be inconvenient. Take bags with wheels and sturdy handles, as they are more convenient and easy to pull.
- Please note that airlines do not permit items like loose batteries, razor blades, nail cutter, scissors, knives, gels, any form of liquid, cigarette lighter in your hand baggage. If required carry such items in your check-in bag.
- Please ensure that you do not place any valuables in your check-in bag. Carry your foreign currency / travel documents / jewelery / insurance in your hand bag.

MEALS

- You have a choice of Jain / Veg / Non-Veg meals. The menus, however, are fixed in advance and a la carte is not possible.
- Most lunches and dinner are unlimited buffets, but it is requested that you do not waste food.
- All lunches provided on tour are vegetarian.
- If there is any early morning departure to the airport a box breakfast may be provided.
- Some cities you may be served local meals.

CLIMATE

- Europe's climate is as varied as its countries, but it is mostly temperate.
- Frequent changes of weather make forecasting difficult. To be on the safe side, be sure to bring a sweater and an umbrella with you.

HOTELS & ROOMS

- Most hotels offer the facility of complimentary safe deposit lockers (few hotels charge a refundable deposit). We advice that you keep all your valuables like money, passport, tickets and jewelry in the locker, in case you are staying for more than one day at the hotel.
- Please make sure that no damages are done to your hotel room during the stay, as the same would be charged to you directly by the hotel.
- Hotel rooms may have facilities like mini-bar, pay television channels, telephones etc. Please note that these facilities are not complimentary and will be charged as per actual usage.
- Hotels in Europe do not have tea/coffe kettle in the rooms.
- Due to favourable weather conditions, most hotels do not have air conditioners or fans.
- Normal tap water in the hotels you stay is safe for drinking all over Europe.

- Please note that we will try our best to provide you with adjacent rooms asked by you at the time of booking, but the same will be subject to availability at the time of check-in. It is also difficult to provide interconnecting rooms, however the tour manager and the hotel will try their best to ensure that you are provided with adjacent rooms wherever possible.
- In Europe the standard check-in time at hotels is after 3.00 pm and standard check-out time is 10.00 am.

CLOTHING

- Carry 4/5 pairs of comfortable clothes like jeans/ trousers, shirts/T-shirts, shorts pants, punjabi suits/ sarees and necessary undergarments.
- Warm clothing like sweaters, jackets, woollens, thermals are essential. You must carry a cap, sunglasses, a folding umbrella, comfortable footwear preferably walking shoes.

TIPPING POLICY

- Tipping in Europe is something that is expected of anyone providing you a service, e.g. coach driver, local guides, etc. It is mandatory to tip a nominal amount of Euro 3 per person per day.
- Public toilet attendants need to be tipped nominally after use.

TIME MANAGEMENT

- Its very important to be on time and punctual on your holiday, since your itinerary has been designed and planned to offer you the most on your holiday.
- Every sightseeing trip where you get off has an allotted time, please make sure you remain with the group and return at the allotted time. Any delay would actually deprive the entire group of their sightseeing time.

ESSENTIAL ITEMS TO BE CARRIED

- Your passport, air tickets, original insurance policy, Tour Confirmation Voucher & necessary foreign exchange for personal use.
- Carry a photocopy of your passport including valid visas & keep them separately from the original.
- Please do not forget to carry an additional pair of spectacles if you are using one, digital camera chips with higher MB, extra batteries, chargers for digital camera and mobile.
- Carry your mobile phone's charger if you are taking your cell phone with global roaming. Also carry multi-purpose adapter as sockets are different.
- Required medicines, with doctor's prescription.

COACH

- Since traveling distances are comparatively long, we have carefully chosen air conditioned luxurious coaches for your convenience and comfort except in the U.K where the coaches are air - cooled. It is very important to maintain a pleasant environment on board the coach and keep it clean. Therefore drinking, smoking and eating is not allowed in the coach.

CURRENCY

- Italy, Austria, Germany, Netherlands, Belgium, France & Finland = Euro, Switzerland = Franc , United Kingdom = Pound, Czech Republic = Koruna, Hungary = Forint, Poland = Zloty, Sweden, Norway, Denmark = Krone
- The denomination of Euro are : Notes : 500, 200, 100, 50, 20, 10 & 5. Coins: 2 , 1 Euro and 50, 20, 10, 05, 02 & 01 cents
- Most credit cards and Travelers Cheques are accepted widely.

Average Temperature Chart (in degree celsius)

CITY	APR		MAY		JUN		JUL		AUG		SEP	
	Min	Max	Min	Max	Min	Max	Min	Max	Min	Max	Min	Max
France	06	14	09	18	12	21	14	24	14	24	11	21
Switzerland	03	13	08	18	11	21	13	24	13	20	10	20
Italy	07	19	11	23	14	27	17	31	17	31	14	27
Austria	05	14	09	19	13	22	15	25	15	25	12	21
Germany	04	13	08	18	11	22	13	23	12	23	09	18
Netherlands	03	13	07	17	10	20	12	22	12	22	09	19
Belgium	04	12	08	17	11	19	12	22	12	22	10	19
UK	05	13	08	17	11	20	14	23	13	23	11	19
Spain	08	20	11	22	13	25	15	30	17	30	14	25

Every effort has been made to ensure that all information given above is accurate at the time of going into print.
However, we do not accept any responsibility / liability for any loss or inconvenience caused due to any changes / omissions.

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Enjoy Indian food abroad

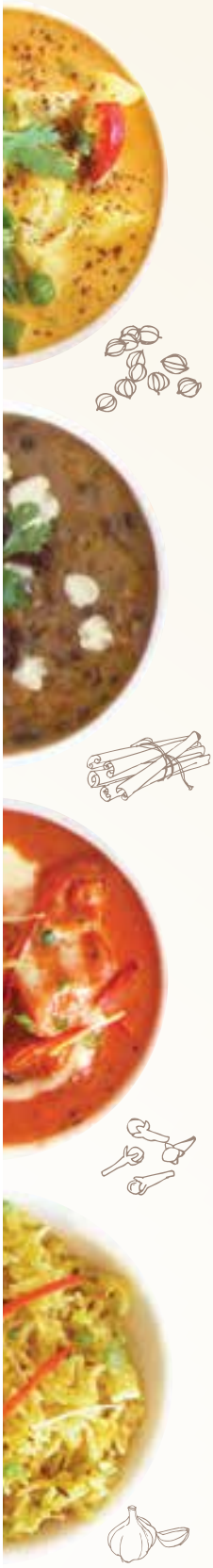
A choice of
Vegetarian | Non-vegetarian | Jain menu

Start your day with a Continental Breakfast

Bread, Butter, Jam, Cereal, Milk, Tea, Coffee and Juice.

Dine at Indian Restaurants

Treat yourself to a delicious spread of vegetarian and a non-vegetarian main dish



All food images shown here are for representation purpose only.

Hotels in Europe

We have taken utmost care to select the locations of hotels, keeping in mind your comfort and the fact that you will be out sightseeing most of the time. Depending on the city and the day to day itinerary, your hotel may be confirmed either in the city center or away from the city center or in the surrounding areas. Due to favourable weather conditions, most hotels do not have air conditioners or fans. All other modern amenities, such as attached toilets with showers / bath tubs, hot and cold running water and telephone facility are provided in each room. All hotel rooms are twin bedded and in keeping with European standards, are comparatively small. We recommend a maximum of three people in a room. For the third adult person, the bed is a rollaway cot, put in a twin room for the night.

Coaches

Our air-conditoned coaches (air-cooled in London) offer you complete comfort as you sit back and enjoy the sights. Our trained and qualified drivers take pride in their vehicles and in the safety and comfort of our travelers.

Some traveling distances are comparatively long and thus we provide frequent comfort stops where you can use the rest room facilities and grab a quick bite. All our coaches are non-smoking.

Experienced Tour Managers

Our tour manager is your friend, philosopher and guide on your holiday. Professionally trained to enhance your holiday experience while taking care of you, your tour manager is your host and will travel along with you for your entire trip. He will assist you right from choosing the best shopping areas and getting great bargains to selecting amazing eateries.
Also in addition to our tour managers, in certain cities we have expert local guides to give you a greater essence of the city.

How to book your holiday

WHERE TO BOOK

Your own trusted SOTC's General Sales Agent or Travel Agent can book you on your SOTC Tour. If you are booking through SOTC's General Sales Agent or your own Travel Agent, please make all payments to them and they will pay us on your behalf. There is no additional cost to you, so do take advantage of SOTC's General Sales or Travel Agent's professional advice and service. Our General Sales Agent's office is located at UK, UAE, Kuwait, Oman, Saudi Arabia, Bahrain, Qatar, Kenya, Hong Kong, Tanzania, and Canada. In the United States we encourage you to book with your travel agent or call us directly on our TOLL FREE NO 1-877-827-SOTC.

TIME LIMIT

We would be happy to hold seats on the Tour of your choice provisionally, on a time limit of 4 days (Subject to availability of seats on that tour).
In order to secure your reservations on a definite basis, you would be required to complete the Booking Form and pay a deposit of US $400 per person (Adult/Child), towards the cost of your tour, within 4 days.

BOOKING & DEPOSIT

You must complete and sign the official SOTC Booking Form enclosed in this brochure, which gives the Booking Conditions of the Tour. Please complete one booking Form per party. Along with the Booking Form, please enclose a non-refundable deposit interest free amount of US $400 per person (Adult/Child). This said deposit amount would be adjusted towards the cost of the tour.
All cheques must be made payable either to your own Travel Agent or SOTC Travel Ltd. and sent to SOTC's General Sales Agent, nearest to you. For passengers booking from USA, all cheques must be made payable to your own Travel Agent or Horizon Travel Services LLC and mailed along with your booking form duly filled and signed to 356 Morning Glory Drive,Monroe, NJ 08831. Within a few days you will receive the SOTC Invoice and an Official Receipt. Your SOTC Invoice is a written confirmation of your Tour. However it is not valid for travel on the Tour.

TRAVEL DOCUMENTS

It is your responsibility to hold valid Travel Documents such as Passports, Visas, confirmed air tickets to be able to travel on the Tour. The cost of processing your Travel Documents is not included in the Tour Price and you are required to pay for them separately and shall be responsible for any delay in procuring the travel documents and consequential loss whatsoever. It would be best to check with your Travel Agent or SOTC's General Sales Agent nearest to you for advice and information. Please ensure with them that your travel document will be processed in time for your departure.

TICKETING

To participate on the tour you must be in possession of confirmed tickets on flights and sectors the tour is scheduled to operate on. The details of internal flights and sectors are available with our General Sales Agent or Sales Officer. It is advisable that you purchase the tickets prior to your arrival. Please check with your travel agent for advise and necessary information.

BALANCE PAYMENT

Balance payments towards the cost of your Tour and Booking Form must reach us at least 45 days prior to the departure of your Tour.
On payment of the balance amount in full you will receive your Final SOTC Invoice with an official SOTC seal. This Invoice will be valid for your Travel on the tour. Your Final documents can only be issued, upon receiving your balance payment & the Booking Form. There will be delay in issuing your final documents, unless Full Payments and the Booking Form is made in the stipulated time.
Please ensure that full and final payment along with the Booking Form reach us 45 days prior to the departure of your Tour. If it does not, this would result in cancellation of your seat on the Tour. We will then be constrained to levy Cancellation Charges.

TRAVEL INSURANCE

The tour cost does not include your overseas travel insurance. It is highly recommended that you have adequate insurance in place to secure your life, health and property as may be advised by your insurance agent to cover any eventualities associated with your overseas travel. You may be required to provide us with a copy of such insurance cover prior to your booking confirmation.

SOTC Invoice

Your Final Invoice entitles you to travel on the Tour, and must be presented by you to the SOTC Tour Manager/ Local Representative on the first day of the Tour. No services will be provided, if the Final SOTC Invoice is not in your possession.

ADDITIONAL BOOKINGS

Pre / Post Tour Accommodation / Add on Package are available to you at special rates. Please ensure that you request for the same, with your Travel Agent/General Sales Agent at the time of booking your Tour.

AMENDMENTS

A transfer from one Tour to another will be treated as a cancellation from one Tour and a fresh booking on another. Therefore Cancellation Charges will apply.

CANCELLATIONS

If circumstances make you cancel your Tour, the cancellation must be intimated to us in writing. As per this Booking Conditions of the Tour we are constrained to levy the following Cancellation Charges.

When a Cancellation is made	Charges
45 days or more prior to the departure of the Tour or for non payment of the Balance amount	US $ 400
44 to 15 days prior to the departure of the Tour	50% of the Tour cost
14 to 04 day prior to the departure of the Tour	75% of the Tour cost
03 days prior to the departure of the Tour or in case you are a "No Show" on the Tour	100% of Tour cost

SOTC reserves the right to cancel any Tour prior to the departure, without assigning any reason. In such situation we will book the passenger on a different tour date. Incase if the alternate tour date is not acceptable, we will refund all monies paid by you, but no compensation are payable. SOTC cannot take responsibility for any cost or any fees relating to the issuance and/or cancellation of air tickets or other arrangements not done through SOTC.

CANCELLATION FEE WAIVER

Booking Fee Protection Plan for US$ 69:
In event of visa not being granted this unique scheme protects your non-refundable booking fee of US$ 400.
Tour Cost Protection Plan for US$ 179: In the unlikely event of you cancelling the tour this scheme protects you against the cancellation charges that would be levied as explained in the cancellation details. The protection is of 75% of the tour cost and subject to cancellation being initiated in writing up to 04 days before the departure date. Cancellation under 04 days to departure will be charged as per Cancellation Policy.
Note: Booking Fee Protection is applicable only against proof of document of a visa application refused. This cancellation fee waiver is application only on land arrangement. Passengers taking cruise will have to pay cancellation charges as per cruise company policy.

REFUNDS

Refunds (if any) for amendments and / or cancellations will be paid directly to you by SOTC/the Travel Agent/ General Sale Agent through whom you have forwarded your payment to us. It would take a least 30 days to process refunds. There is no refund payable for any Unutilized Services (e.g. Meals, Entrance Fees, Suggested excursions, Hotels, Cruise etc).